

Friday, April 23, 2021

 **UTAHPROPERTY SOLUTIONS** Quarterly Satisfaction Survey

On a scale from from 1-10, how would you rate Utah Property Solutions? (10 being the BEST)

In a few short words, please expand on your rating.

Always on top of things, kind people. specially Ivette she rocks.

Name

Property Address

6910 South

Friday, April 23, 2021

 **UTAHPROPERTY SOLUTIONS** Quarterly Satisfaction Survey

On a scale from from 1-10, how would you rate Utah Property Solutions? (10 being the BEST)

In a few short words, please expand on your rating.

They have been helpful. The reason for the rating of 9/10 is never in the office.

Please share with us what you feel we could be doing better as your property management company.

I am scared each time I put rent in the drop slot for fear it might get lost

Name

Property Address

Hill Ave Salt Lake City UT 84107

Friday, April 23, 2021

 **UTAHPROPERTY SOLUTIONS** Quarterly Satisfaction Survey

On a scale from from 1-10, how would you rate Utah Property Solutions? (10 being the BEST)

8

In a few short words, please expand on your rating.

Overall, things are great. But it took over a month for our refrigerator/freezer repair. We lost a lot of food.

Please share with us what you feel we could be doing better as your property management company.

Better communication for repair requests. Several companies has to be used and we were left in the dark a lot.

Name

{ }

Property Address

Thunder Horse Lane

Friday, April 23, 2021

 **UTAHPROPERTY SOLUTIONS** Quarterly Satisfaction Survey

On a scale from from 1-10, how would you rate Utah Property Solutions? (10 being the BEST)

6

In a few short words, please expand on your rating.

Over the years of living in our rental we haven't had the best experience with your representatives.

Please share with us what you feel we could be doing better as your property management company.

Put your tenants first. Have better communication and understanding especially for maintenance issues.

Name

Property Address

3165 S

Friday, April 23, 2021

 **UTAHPROPERTY SOLUTIONS** Quarterly Satisfaction Survey

On a scale from from 1-10, how would you rate Utah Property Solutions? (10 being the BEST)

9

In a few short words, please expand on your rating.

Utah Property Solutions is easy to work with and always helpful.

Please share with us what you feel we could be doing better as your property management company.

Better communication about renter responsibilities. I take care of a crappy lawn only to be told it's "damaged." I'mNotSupposedToFixTheLawnSoThatMakesMeNervousToSee.

Name

Property Address

_____ Clernates Dr

Friday, April 23, 2021

 **UTAHPROPERTY SOLUTIONS** Quarterly Satisfaction Survey

On a scale from from 1-10, how would you rate Utah Property Solutions? (10 being the BEST)

10

In a few short words, please expand on your rating.

System works great and the people do what they can to help.

Name

Property Address

_____ South Center Street

Friday, April 23, 2021

 **UTAHPROPERTY SOLUTIONS** **Quarterly Satisfaction Survey**

On a scale from from 1-10, how would you rate Utah Property Solutions? (10 being the BEST)

In a few short words, please expand on your rating.

Staff is friendly but no services included and maintenance is sometimes slow to fix things or it's a high fee

Please share with us what you feel we could be doing better as your property management company.

Include lawn care and pest control in the lease and fix our broken shed

Name _____

Property Address _____ Racquet Club Drive

Friday, April 23, 2021

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On a scale from from 1-10, how would you rate Utah Property Solutions? (10 being the BEST)

In a few short words, please expand on your rating.

Their text messaging and tech platform make it very easy and convenient.

Name _____

Property Address _____ Forehand Lane

Friday, April 23, 2021

 **Quarterly Satisfaction Survey**

On a scale from from 1-10, how would you rate Utah Property Solutions? (10 being the BEST)

In a few short words, please expand on your rating.

Always will message us and give us time frames when things need to get done.

Please share with us what you feel we could be doing better as your property management company.

Nothing, it's a great company

Name

Property Address

_____ rochdale lane Herriman Utah 840096

Friday, April 23, 2021

 **Quarterly Satisfaction Survey**

On a scale from from 1-10, how would you rate Utah Property Solutions? (10 being the BEST)

In a few short words, please expand on your rating.

Property solutions has been so helpful and great to rent from! They communicate very well!

Name

_____ siltstone road

Friday, April 23, 2021

 **UTAHPROPERTY SOLUTIONS** Quarterly Satisfaction Survey

On a scale from from 1-10, how would you rate Utah Property Solutions? (10 being the BEST)

In a few short words, please expand on your rating.

Friendly customer service, but some communication issues that can become an inconvenience. But overall a very good company.

Please share with us what you feel we could be doing better as your property management company.

COMMUNICATION. I can't say this enough...

Name

Property Address

Petaluma Way

Friday, April 23, 2021

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On a scale from from 1-10, how would you rate Utah Property Solutions? (10 being the BEST)

In a few short words, please expand on your rating.

We needed new blinds, and the bathtub was peeling paint and they cancelled new blinds for the new paint

Please share with us what you feel we could be doing better as your property management company.

Communication

Name

Property Address

Truman ave

Friday, April 23, 2021

 **UTAHPROPERTY SOLUTIONS** Quarterly Satisfaction Survey

On a scale from from 1-10, how would you rate Utah Property Solutions? (10 being the BEST)

In a few short words, please expand on your rating.

I really like how quickly they answer their phones and it's not an automated machine!

Please share with us what you feel we could be doing better as your property management company.

I still have a giant hole in my ceiling from the fire sprinkler that has yet to be fixed ..

Name

Property Address

_____ 1500 S _____

Friday, April 23, 2021

 **UTAHPROPERTY SOLUTIONS** Quarterly Satisfaction Survey

On a scale from from 1-10, how would you rate Utah Property Solutions? (10 being the BEST)

In a few short words, please expand on your rating.

The only issue we have had is that response times can be a little slow.

Name

_____ S ARGENTA DR

Friday, April 23, 2021

 **UTAHPROPERTY SOLUTIONS** **Quarterly Satisfaction Survey**

On a scale from from 1-10, how would you rate Utah Property Solutions? (10 being the BEST) 5

In a few short words, please expand on your rating.

Nice neighborhood, apartment is okay

Please share with us what you feel we could be doing better as your property management company.

Not sure yet

Name

Property Address (1200 east

Friday, April 23, 2021

 **UTAHPROPERTY SOLUTIONS** **Quarterly Satisfaction Survey**

On a scale from from 1-10, how would you rate Utah Property Solutions? (10 being the BEST) 3

In a few short words, please expand on your rating.

The inspections seem excessive while we are living here

Name

Property Address

Saturday, April 24, 2021

 **UTAHPROPERTY SOLUTIONS** Quarterly Satisfaction Survey

On a scale from from 1-10, how would you rate Utah Property Solutions? (10 being the BEST)

10

In a few short words, please expand on your rating.

Easy to work with.

Name

Property Address

ail.com

Friday, April 23, 2021

 **UTAHPROPERTY SOLUTIONS** Quarterly Satisfaction Survey

On a scale from from 1-10, how would you rate Utah Property Solutions? (10 being the BEST)

10

In a few short words, please expand on your rating.

Never had a problem and always respectful!

Please share with us what you feel we could be doing better as your property management company.

Off the top of my head nothing else I've been really please for a year now!

Name

Property Address

Pele Ln Herriman UT 85096

Friday, April 23, 2021

 **UTAHPROPERTY SOLUTIONS** Quarterly Satisfaction Survey

On a scale from from 1-10, how would you rate Utah Property Solutions? (10 being the BEST) 8

In a few short words, please expand on your rating.

Really good overall, but it can be hard to reach someone. But they always call back

Please share with us what you feel we could be doing better as your property management company.

Not really much you could do better! Keep up the awesome work.

Name

Property Address

_____ Angelica Way, South Jordan, UT 84095

Friday, April 23, 2021

 **UTAHPROPERTY SOLUTIONS** Quarterly Satisfaction Survey

On a scale from from 1-10, how would you rate Utah Property Solutions? (10 being the BEST) 7

In a few short words, please expand on your rating.

Quick response time for the most part. Didn't have a super great experience with emergency maintenance or maintenance follow through.

Name

Property Address

_____ S 1500 E

Friday, April 23, 2021

 **UTAHPROPERTY SOLUTIONS** Quarterly Satisfaction Survey

On a scale from from 1-10, how would you rate Utah Property Solutions? (10 being the BEST)

In a few short words, please expand on your rating.

The place was too dirty at move in. I expected much better.

Please share with us what you feel we could be doing better as your property management company.

If you are going to keep 250 bucks from the deposit, I expect to move into a professionally cleaned place.

Name

Property Address

██████████ S McKellen Dr

Friday, April 23, 2021

 **UTAHPROPERTY SOLUTIONS** Quarterly Satisfaction Survey

On a scale from from 1-10, how would you rate Utah Property Solutions? (10 being the BEST)

In a few short words, please expand on your rating.

I've never had anything bad to say. Great company.

Please share with us what you feel we could be doing better as your property management company.

Nothing

Name

██████████

Property Address

██████████ Olive Way

Friday, April 23, 2021

 **UTAHPROPERTY SOLUTIONS** Quarterly Satisfaction Survey

On a scale from from 1-10, how would you rate Utah Property Solutions? (10 being the BEST)

8

In a few short words, please expand on your rating.

Really love how professional and communicative the company is with emails and notifications.

Please share with us what you feel we could be doing better as your property management company.

More status updates on work orders would be nice but I understand it's a process to get work orders going.

Name

Property Address

📍 Salt Lake City, Utah

Friday, April 23, 2021

 **UTAHPROPERTY SOLUTIONS** Quarterly Satisfaction Survey

On a scale from from 1-10, how would you rate Utah Property Solutions? (10 being the BEST)

10

In a few short words, please expand on your rating.

Easy to work with.

Please share with us what you feel we could be doing better as your property management company.

My biggest grief is how to get a hold of someone when we have a maintenance issue.

Name

Property Address

📍 Stewart Falls Riverton, Utah 84065

Friday, April 23, 2021

 **Quarterly Satisfaction Survey**

On a scale from from 1-10, how would you rate Utah Property Solutions? (10 being the BEST) 9

In a few short words, please expand on your rating.

Great to work with, tough to get someone on phone to talk about account/contract.

Please share with us what you feel we could be doing better as your property management company.

Be more reachable by phone.

Name

Property Address

Argenta Dr

Friday, April 23, 2021

 **Quarterly Satisfaction Survey**

On a scale from from 1-10, how would you rate Utah Property Solutions? (10 being the BEST) 9

In a few short words, please expand on your rating.

Quick response, personable people that you send out and try to please the renters as much as possible!

Please share with us what you feel we could be doing better as your property management company.

Answer the phone and respond to someone on the phone instead of the prompts that are given would be awesome!

Name

Property Address

Center Street apartment

Friday, April 23, 2021

 **UTAHPROPERTY SOLUTIONS** Quarterly Satisfaction Survey

On a scale from from 1-10, how would you rate Utah Property Solutions? (10 being the BEST)

In a few short words, please expand on your rating.

We really don't like to bother the Management Co. So all is good! Thank you!

Please share with us what you feel we could be doing better as your property management company.

Allow good tenants, more than 1 year leases, without rental increase. No money comes out of your pocket. Thanx

Name

Property Address

 Bethpark Dr.. W.V.C.

Friday, April 23, 2021

 **UTAHPROPERTY SOLUTIONS** Quarterly Satisfaction Survey

On a scale from from 1-10, how would you rate Utah Property Solutions? (10 being the BEST)

In a few short words, please expand on your rating.

Great landlords!

Name

Property Address

E Glen Arbor st.

Friday, April 23, 2021

 **UTAHPROPERTY SOLUTIONS Quarterly Satisfaction Survey**

On a scale from from 1-10, how would you rate Utah Property Solutions? (10 being the BEST)

In a few short words, please expand on your rating.

I haven't had any issues so far

Please share with us what you feel we could be doing better as your property management company.

I'm not sure if this is your wheelhouse but the dog bag thing out front is never stocked

Name

Property Address _____ w 300 n

Friday, April 23, 2021

 **UTAHPROPERTY SOLUTIONS Quarterly Satisfaction Survey**

On a scale from from 1-10, how would you rate Utah Property Solutions? (10 being the BEST)

In a few short words, please expand on your rating.

Now a day's people don't have the time for others,Utah property has made things a little easy to handle

Please share with us what you feel we could be doing better as your property management company.

Keep me informed on important changes on time.

Name

Property Address _____ s center st 5

Saturday, April 24, 2021

 **UTAHPROPERTY SOLUTIONS** Quarterly Satisfaction Survey

On a scale from from 1-10, how would you rate Utah Property Solutions? (10 being the BEST) 9

In a few short words, please expand on your rating.

I feel like they are always there ready to help me.

Please share with us what you feel we could be doing better as your property management company.

No comment

Name

Property Address

Meadow Garden

Friday, April 23, 2021

 **UTAHPROPERTY SOLUTIONS** Quarterly Satisfaction Survey

On a scale from from 1-10, how would you rate Utah Property Solutions? (10 being the BEST) 9

In a few short words, please expand on your rating.

This property manager is very responsive to concerns and does not delay correcting issues the customer may have.

Name

Property Address

West Lago Grande Dr

Friday, April 23, 2021

 **UTAHPROPERTY SOLUTIONS** Quarterly Satisfaction Survey

On a scale from from 1-10, how would you rate Utah Property Solutions? (10 being the BEST)

5

In a few short words, please expand on your rating.

Kindness goes a long way. We don't feel like we have been treated kindly.

Name

Property Address

1w Ikaros

Friday, April 23, 2021

 **UTAHPROPERTY SOLUTIONS** Quarterly Satisfaction Survey

On a scale from from 1-10, how would you rate Utah Property Solutions? (10 being the BEST)

10

In a few short words, please expand on your rating.

Always easy to reach for maintenance issues. No problems with direct deposit for rent.

Name

Property Address

500 East, Unit 119

Monday, April 26, 2021

 **Quarterly Satisfaction Survey**

On a scale from from 1-10, how would you rate Utah Property Solutions? (10 being the BEST) 8

In a few short words, please expand on your rating.

Repairs are completed well and in a timely manner

Please share with us what you feel we could be doing better as your property management company.

Improve the turnaround time when responding to repair requests.

Name

Property Address _____ Sunrise Sky Lane South Jordan UT 84009

Saturday, April 24, 2021

 **Quarterly Satisfaction Survey**

On a scale from from 1-10, how would you rate Utah Property Solutions? (10 being the BEST) 10

In a few short words, please expand on your rating.

We call. Whatever we ask for is answered.

Please share with us what you feel we could be doing better as your property management company.

Nothing

Name _____

Property Address _____ S. Silverfork Dr.

Friday, April 23, 2021

 **Quarterly Satisfaction Survey**

On a scale from from 1-10, how would you rate Utah Property Solutions? (10 being the BEST)

In a few short words, please expand on your rating.

Utah Property Solutions made renting our home very simple, we love our home!

Name

Property Address

Friday, April 23, 2021

 **Quarterly Satisfaction Survey**

On a scale from from 1-10, how would you rate Utah Property Solutions? (10 being the BEST)

In a few short words, please expand on your rating.

Always respond promptly

Name

Property Address

Friday, April 23, 2021

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On a scale from from 1-10, how would you rate Utah Property Solutions? (10 being the BEST)

9

In a few short words, please expand on your rating.

Always quick to respond to emails

Name

[Redacted]

Property Address

[Redacted] s Ridgecrest drive

Friday, April 23, 2021

 **UTAHPROPERTY SOLUTIONS** Quarterly Satisfaction Survey

On a scale from from 1-10, how would you rate Utah Property Solutions? (10 being the BEST)

10

In a few short words, please expand on your rating.

Maintenance Tech was helpful and knowledgeable of the water sprinkler system. He assisted in adjusting the system to our liking.

Name

[Redacted]

Property Address

[Redacted] La Strada Way, Riverton, UT 84065

